

**MTF Transition: Navigating Phase 1**  
**MG Ronald J. Place, Col Beatrice DoliHITE,**  
**CAPT Matthew Case, COL John Melton, Col**  
**Brian Musselman**  
**28 November 2018**



# Disclosures (Required by AMSUS)



**(Option 1 – select this option if you have NO Professional affiliation to disclose)**

Presenter has no interest to disclose.

# Abstract



Commanders from the military treatment facilities (MTFs) included in Phase 1 of the NDAA 2017 Section 702 MTF transition will discuss their experiences transitioning to Defense Health Agency (DHA) management. Phase 1 began on 01 October 2018 and included six MTFs from the Southeast, adding to the two National Capital Region MTFs. As the DHA assumes the management of healthcare delivery at MTFs, the transition is enabling improvements for beneficiaries, MTFs, and the Military Health System enterprise by standardizing operations and centralizing core capabilities. During this panel, Phase 1 MTF commanders will discuss their experiences during the transition, the benefits of the transition to their patients and the Military Health System (MHS) as an enterprise, and opportunities for improvement as the remaining MTFs come under DHA management.

# Learning Objectives



At the conclusion of this activity, the participant will be able to:

1. Describe how the NDAA 2017 Section 702 transition supports the Quadruple Aim of Better Health, Better Care, Lower Cost and Improved Readiness.
2. Understand the roles and responsibilities of the MTFs in preparing for transition.
3. Describe the process of the Phase 1 MTF transition and opportunities for improvement going forward.
4. Explain how the MTF transition will improve patient care and safety.

# Outline



## **MG Place Delivers 10-Minute Overview of Phase 1 MTF Transition**

- Reason for the MTF transition and the process of transitioning to DHA management
- Potential for continued transition at Phase 1 MTFs as DHA shifts to a Market structure
- Steps being taken at the DHA to prepare for Phase 2 of the transition



## Outline

### **MTF Commanders Each Deliver 10-Minute Overviews of Their Experiences During Phase 1 MTF Transition**

- Roles and responsibilities of MTF personnel in preparing for the MTF transition
- Areas of operations that have fully transitioned to DHA management, areas that are still in the process of transitioning, and areas that will remain under the management of the Services
- Challenges in navigating the transition and advice to DHA and other MTFs preparing to transition
- Expectations for continued transition responsibilities as DHA formalizes a market-based structure



# Outline

## **MG Place Moderates 40-Minute Discussion with MTF Commanders on their Experiences and Lessons Learned from the Phase 1 Transition**

- Roles and responsibilities of MTF personnel in preparing for the MTF transition
- Areas of operations that have fully transitioned to DHA management, areas that are still in the process of transitioning, and areas that will remain under the management of the Services
- Challenges in navigating the transition and advice to DHA and other MTFs preparing to transition
- Expectations for continued transition responsibilities as DHA formalizes a market-based structure

# Outline



## 10-Minute Q&A

Potential discussion topics:

- Lessons learned from transition
- Quadruple Aim Performance Process
- Changes to performance improvement priorities
- Changes to patient experience
- Changes to business processes
- Opportunities to improve transition process for future sites



# CE/CME Credit

If you would like to receive continuing education credit for this activity, please visit:

<http://amsus.cds.pesgce.com>

**Hurry,  
CE Certificates will only be  
available for 30 DAYS  
after this event!**

