

Readjustment Counseling Service

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Vet Center Mission Statement

To welcome home and honor those who served, those still serving, and their families by reaching out to them, engaging their communities, and providing them with quality readjustment counseling and timely referral.

Readjustment Counseling Service Vet Center Services

Readjustment counseling is a wide range of services offered to eligible Veterans and their families in the effort to make a successful transition from military to civilian life. Services offered at Vet Centers nationwide include:

- Individual and group Counseling for eligible Veterans and Service members
- Family counseling for military related issues
- Bereavement counseling
- Counseling and referral for those that experience a military sexual trauma
- Outreach
- Substance abuse assessment and referral
- Employment referral
- Referral to other VA services
- Community education

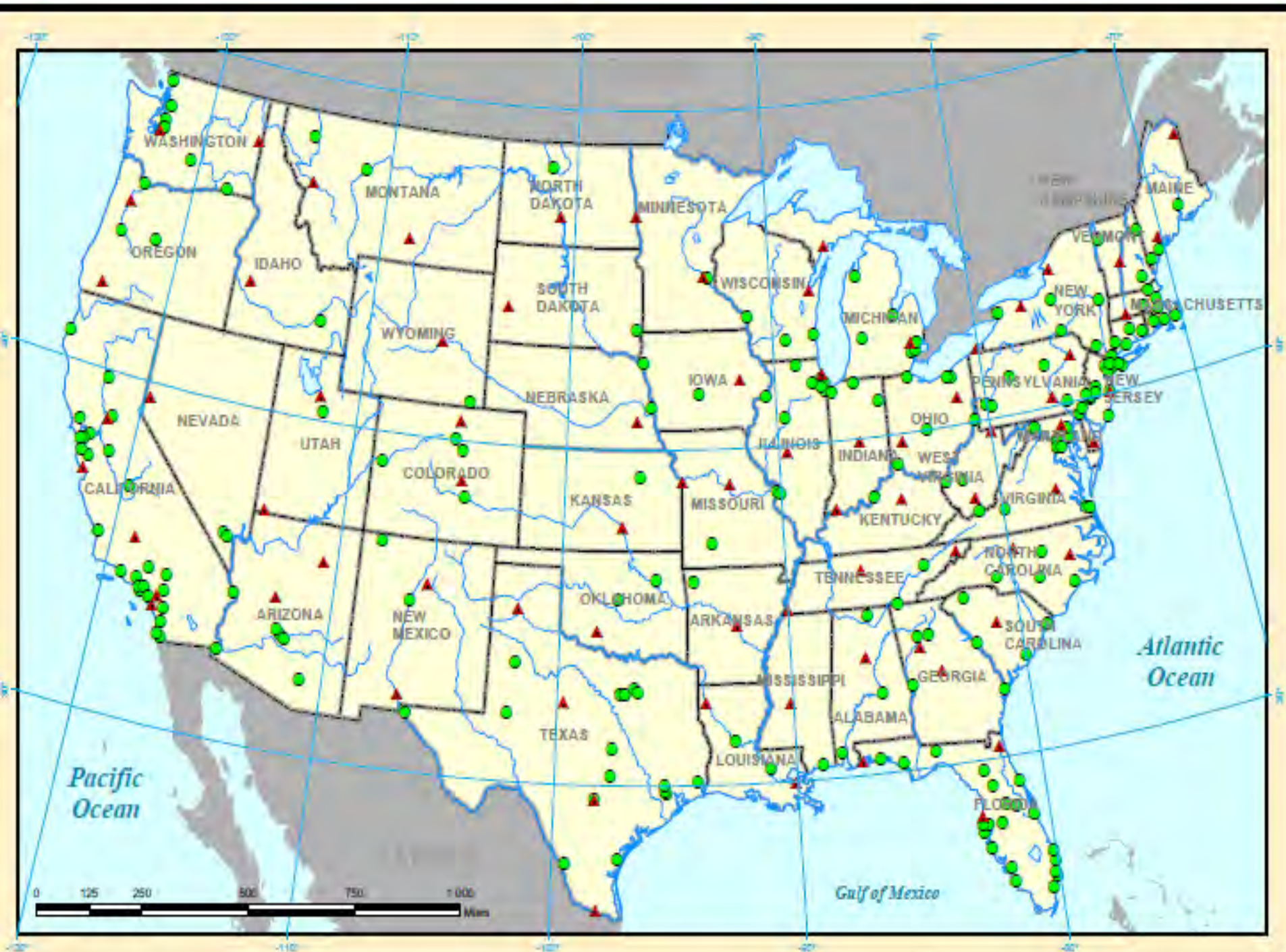
Vet Center Eligibility

Any Veteran or active-duty Servicemember, to include federally-activated members of the National Guard and Reserve components, is eligible Vet Center services who:

- **Has served on active military duty in any combat theater or area of hostility.**
- **Experienced a military sexual trauma while serving on active military duty or inactive training status.**
- **Provided direct emergent medical care or mortuary services, while serving on active military duty, to the casualties of war.**
- **Served as a member of an unmanned aerial vehicle crew that provided direct support to operations in a combat zone or area of hostility.**

Vet Center Eligibility Cont.

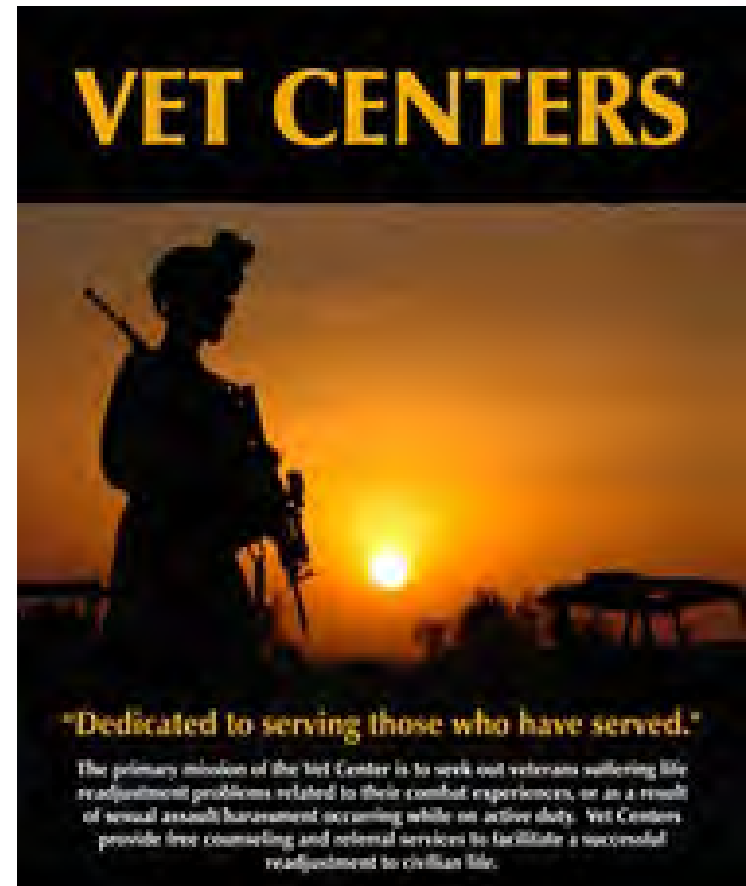
- All readjustment counseling services available at Vet Centers are at no charge to the eligible individual or their family and are also available without time limitation.
- Service members and Veterans are not required to enroll in the VA health care system or have received a service connection for conditions caused by military service.
- These services are also provided regardless of the nature of the Veteran's discharge. This includes service provision to those individuals with problematic discharges.



Vet Center Effectiveness

What works:

- Veteran to Veteran Services
- Confidentiality
- Veteran Focused Services
- Eligibility to See Families
- Listen to Veterans/Families and adjust services
- Adaptive / Flexible
- Culturally Competent Services



More than Outreach: *Reaching Out*

- Face to Face connection
- Veteran and Family Centered
- Building Trust
- Welcoming home returning Veterans back into their communities



Mobile Vet Centers

- Fleet of 80 Vehicles
- Provides outreach and services to Veterans and families geographically distant from existing VA services.
- Provides early access to Vet Center services to Veterans newly returning from war via outreach to demobilization active military bases, National Guard, and Reserve locations nationally.
- Each Mobile Vet Center is equipped with a state of the art satellite communications package that includes fully encrypted tele-conferencing equipment, access to all VA systems and connectivity to emergency response systems.



877-WAR-VETS {927-8387}

24/7 Vet Center Call Center

- Vet Center Call Center is an around the clock confidential call center where those who served in war and their families can call to talk about their military experience or any other issue they are facing in their readjustment.
- Product of VA leveraging technology to condense a national system of toll free numbers into a single modern center located in Denver, CO.
- The staff is comprised of combat Veterans from several eras as well as families members of combat Veterans.
- Warm handoff capacity has been established with all Vet Centers, VA Crisis Hotline, and National Caregiver Hotline.

Getting Connected

Website: www.vetcenter.va.gov

Email: Vetcenteroutreach@va.gov

Hotline: 877- WAR-VETS (927-8387)