

*EMBRACE CHANGE:
THE DEFENSE HEALTH AGENCY'S PRIORITIES*

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**Thursday December 5
National Harbor 10/11
1:35 – 2:25**

DISCLOSURES

Presenter has no relevant financial or non-financial interests to disclose.

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LEARNING OUTCOMES

At the conclusion of this activity, the participant will be able to:

- 1. Explain how reform and the changes occurring across the Military Health System support the National Military Strategy and National Security Strategy.**
- 2. Describe DHA's four priorities – Improved Readiness, Medically Ready Force, Satisfied Patients, and Fulfilled Staff – and how these priorities align with DHA's responsibility as a Combat Support Agency to support the combatant commands.**
- 3. Review the importance of reducing variation across MHS' administrative systems and healthcare delivery processes and how standardization supports achievement of the MHS' objectives.**

DESCRIPTION:

As the Military Health System (MHS) moves forward with implementing the many components of MHS reform, the Defense Health Agency (DHA) is focused on standardizing the systems and processes that will ensure our troops are medically ready to defend our nation, our medical personnel and the Military Health System are ready to support them, and that the care provided to our patients improves their lives. Organizational change of this scale requires expertise and skills in hundreds of diverse, professional domains and creates an opportunity for MHS staff and partners to gain a sense of fulfillment in the work they do in support of our mission. Achieving the objectives of MHS reform and improvements across our system requires an increased level of agility in decision making and a focus on the outcomes that matter, including: improved readiness, quality, safety, patient expectations, and administrative practices.

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