VHA’s Transformation to High Reliability: Leadership, Culture, and Continuous Improvement

Enduring CE Activity. Release Date: 15 January 2021, Expiration Date: 14 January 2022

Continuing Education Information

This continuing education activity is provided through collaboration between AMSUS and AffinityCE. This activity provides continuing education credit for physicians, physician assistants, nurses, nurse practitioners, pharmacists, psychologists, and healthcare executives. A statement of participation is available to other attendees.

Learning Objectives
At the end of this activity, participants should be able to:

- Describe the VHA three pillars and impacts of each in an HRO
- Recognizing the impact that the HRO pillars can have in a health care organization
- Describe the HRO pillars within a medical practice as a systematic approach toward health care

Disclosures
AffinityCE staff, AMSUS staff, and planning and review committees have no relevant financial interests to disclose.

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of AffinityCE and AMSUS. AffinityCE is accredited by the ACCME to provide continuing medical education for physicians.

AffinityCE designates this live activity for 1.5 hours of AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

Continuing Nursing Education is provided for this program through the joint providership between AMSUS and AffinityCE. AffinityCE is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center’s Commission on Accreditation (ANCC). This activity provides a maximum of 1.5 contact hours of continuing nursing education credit.
**Nurse Practitioners**

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of AffinityCE and AMSUS. AffinityCE is accredited by the ACCME to provide continuing medical education for physicians.

AffinityCE designates this live activity for 1.5 hours of *AMA PRA Category 1 Credit™*. Nurse Practitioners should claim only the credit commensurate with the extent of their participation in the activity.

**Pharmacists**

AffinityCE is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This knowledge-based activity will provide 1.5 contact hours of continuing education credit. ACPE Universal Activity Number 0829-9999-21-001-H04-P. Participant CE records will be electronically communicated to CPE Monitor. The cost to participate in these CE sessions is included in the registration cost for the activity.

**Psychologists**

AffinityCE is approved by the American Psychological Association to sponsor continuing education for psychologists. AffinityCE maintains responsibility for this program and its content.

This activity provides up to 1.5 hours of CE Credit. The instructional level of this activity is intermediate. The cost to participate in these CE sessions is included in the registration cost for the activity.

**Psychologist Learning Objectives**

- Describe the VHA three pillars and impacts of each in an HRO
- Review the process of psychological safety and about creating an environment where people are comfortable and have opportunities to raise concerns and ask questions
- Recognizing the impact that the HRO pillars can have in a health care organization
- Describe the HRO pillars within a medical practice as a systematic approach toward health care

**Health Care Executives**

AffinityCE is authorized to award up to 1.5 hours of pre-approved American College of Healthcare Executives (ACHE) Qualified Education credit (non-ACHE) for this program toward advancement or recertification in the ACHE. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting an application to the ACHE for advancement or recertification.
Other Professionals
All other health care professionals completing this continuing education activity will be issued a Statement of Participation indicating the number of hours of continuing education credit. This may be used for professional education CE credit. Please consult your accrediting organization or licensing board for their acceptance of this CE activity.

Commercial Support
No commercial support was provided for this activity.

Participation Costs
The cost to participate in these CE sessions is included in the registration cost for the conference.

CME Inquiries
For all CME policy-related inquiries, please contact us at ce@affinityced.com.
Send customer support requests to cds_support+amsus@affinityced.com.

How to Earn CE Credit
VHA’s Transformation to High Reliability: Leadership, Culture, and Continuous Improvement

1. Please access the private link provided to you at the time of registration.
   Select the activity: VHA’s Transformation to High Reliability: Leadership, Culture, and Continuous Improvement
2. Enter an e-mail address and password to begin setting up your profile. Select “I Forgot My Password” if you need to reset the password you set up.
3. Verify, correct, or add your information.
4. Proceed to view the content, examine any images and/or multimedia features, and review the content presented within all the links provided.
5. Proceed to complete the post-test and evaluation for the activity. The post-test has a passing score of 80% and may be retaken.
6. Upon successful completion of the post-test and evaluation, you can download your CE certificate. Your CE record will also be stored here for later retrieval.
7. The website is open for completing your evaluation for one year following release.
8. Pharmacist CE records will be electronically communicated to CPE Monitor.
9. After the Web site has closed, you can come back to the site at any time to print your certificate, but you will not be able to add any evaluations.

Please send any customer service requests to cds_support+amsus@affinityced.com.